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RainBird
8030 NE Bothell Way
Suite B
Kenmore, WA 98028

Service Order

Date: October 27, 2011
Number: 1158
Requested: October 27, 2011
Date Due: October 28, 2011

Customer Information

| | |
|-----------------------------|-------------------------------------|
| Account: 699 | Order Contact: Betty Johnson |
| Name: Bellevue Square Lot 1 | PO Number: UI201 |
| Address: 9001 Main Street | Billing Status: |
| | Phone: (425) 117-1210 |
| Bellevue WA 98004 | System Installed: |
| Contact: Betty Johnson | Installation Date: |

Services Requested Code: Gold Package

In conference rooms, the control system keeps freezing up. Client is able to reboot to get functionality but doesn't want to continue having to reboot. Please troubleshoot to determine a permanent solution.

Services Performed

Technician: _____ Taken By: Administrator

Date/Time Started: _____ Follow Up: Yes No

Date/Time Completed: _____ Reason: _____

Technician: _____

Customer Acceptance

Accepted: _____ Date: _____

Service Request #1158 10/27/2011