

High 5 Software Surges in Client Satisfaction by 40% According to 3rd Party Survey

Seattle, Washington, July 8, 2008 – In a recent poll of current High 5 Software customers, results have shown a 40% increase in overall approval over last year's survey commissioned by QuickBooks developer Intuit. The survey highlights High 5 Software's performance in integrating with QuickBooks, technical support, overall ease and the product's capability to meet the needs of service companies. This achievement further strengthens High 5 Software's double Gold Developer Award in Intuit's QuickBooks solution marketplace.

The surge can be attributed to the commitment High 5 Software has made in working with customers to consistently deliver quarterly updates and improve the software's performance. One example is High 5 Software's most recent product, SME: Service Management Enterprise, utilizing Microsoft SQL Server and earning the Microsoft Gold developer award.

"We value customer input and know our user's satisfaction will continue to be the driving force of our company's success," said Mark Stair, President of High 5 Software. "We are ambitious innovators in our product's custom solution to achieve a variety of specific industry needs."

With the company nearing its 20th year in business, High 5 Software has established a key foundation for software best practices and knows how important customers are in making their service management software solutions successful.

"High 5 Software's support group, willingness to always improve the product, and openness to suggestions, enables the product to grow with our business," said Kerri Beach, Marketing Manager of Automated Machinery Inc. (AMI).

High 5 Software takes pride in infusing customer satisfaction and confidence both with their products and company. With full support from customers along with partners such as Intuit and Microsoft, High 5 Software is able to continue expanding their service software to meet and exceed the needs of service companies.

"Over 15 years experience with High 5 Software has instilled a comfortable reliability of the product and company and I know their software can deliver what they promise," said Gary Horn, CEO of Tip N Ring.

High 5 Software is a leader in service management software solutions for field service businesses in the Information Technology (IT), Telecommunications, Security, Audio/Visual (AV), Fire & Safety, and HVAC industries. Their expertise in the integration of work order, inventory, equipment tracking, project management, scheduling, and CRM is evident by the thousands of satisfied users throughout US and Canada. For more info, please visit: www.high5software.com

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